##### Meesala Santosh

**CAREER OBJECTIVE**

Looking for a challenging position where I can blend my acquired knowledge with real life application and apply it in cutting edge technologies to get in depth industrial experience which will result in better engineering creativity as well as to achieve a challenging position in the industry.

**EXPERIENCE SUMMARY**

* 4.8 years of Enterprise Software Implementation and Integration experience that includes Analysis, Design and Development of Salesforce and Java/J2EE.
* **Salesforce.com Developer** with **3+ years** in Development and Requirements /Business Analysis in SFDC.
* Experience in **Salesforce Lightning Development.**
* Experience in **administration, configuration, Customization, Implementation, Data Migration** of Sales force CRM.
* Extensively worked on various **SFDC standard objects** like Accounts, Contacts, Opportunities, Leads, Campaigns, Reports and Dashboards.
* Knowledge in Integrations.
* Good Experience in developing **Validation Rules, Work Flows** and **Approval Processes** for automated alerts, new Tasks, field updates, and Email generation according to application requirements.
* Used Data Loader for **insert, update**, and **bulk import or export** of data from Salesforce.com Objects, from and into comma separated values (CSV) files.
* Implemented **security** and **sharing rules** at object, field, and record level for different users at different levels of organization.
* Experience designing & developing web application using Struts and Hibernate.
* Experience designing & developing web application using Java.
* Experienced with IDE’s such as JDeveloper, Eclipse.
* Good interpersonal skills, commitment, result oriented, hard working with zeal to learn new technologies and undertake challenging tasks

**TECHNICAL** **SUMMARY**

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| **Salesforce.com** | | Salesforce Lightning Framework, Triggers, Custom Objects, Data migration, Record Types, Workflows, Email Templates, Visual force, Apex, Data loader |
| **Languages** | | Java/J2EE, Apex |
| **Software** | | JDeveloper, Eclipse, LINQ, Entity Framework, Citrix |
| **Database** | | SQL server 2012 |
| **Primary skill category** | | Salesforce, Salesforce Lightning Java, J2EE, SQL Server |
| **Secondary skills1** | | Vlocity |
| **Project acquired skills** | | Deployment |
| **Primary domain** | | Finance, Retail, Health Care |
| |  | | --- | | **Operating Systems** | | | |  | | --- | | Windows, Windows98, 2000, 2007 XP, vista | |

**EDUCATION**

* **Bachelor’s Degree**, Kakatiya University, 2009

**PROFESSIONAL EXPERIENCE**

Accenture, Hyderabad India

Application Development Analyst

**Sales force Developer. (2018 October – Present)**

**Project description(ENEL):** Enel is an Italian multinational manufacturer and distributor of electricity and gas. Which is having major two modules PT Traders and the GESI.

PT Trader is nothing but a customer portal where users can login into the community portals. GESI is a Call center management system where users can raise their complaints via IVR or through phone call.

**Responsibilities:**

* Gathered business process requirements and utilize Salesforce functionality to automate and achieve those objectives
* Handled one complete Module end-end functionality
* Worked on Salesforce Components and controllers.
* Designed, and deployed the Custom objects, Custom tabs, validation rules, Workflow Rules, Auto-Response Rules, Page layouts, to suit to the needs of the application.
* Worked on new features like Survey Builder.
* Worked on communities and Lightning App Builder.
* Maintain and developed the Custom objects, Custom fields, Custom tabs, and Validation rules.

**Environment:** Saleforce.com platform, Salesforce Lightning, Communities, Workflow & Approvals, Reports, Custom Objects, Custom Tabs, Email Services, Security Controls, Sandbox.

**Sales force Developer. (2017 December - 2018 October)**

**Project description:** Anthem is a National Health insurance company that sells Medical and Specialty insurance to large companies, individuals, and seniors.

**Responsibilities:**

* Worked on Workflows and validation Rules
* Worked on Triggers, visual force pages and apex classes.
* Maintain and developed the Custom objects, Custom fields, Custom tabs, and Validation rules.

• Designed, and deployed the Custom objects, Custom tabs, validation rules, Workflow Rules, Auto-Response Rules, Page layouts, to suit to the needs of the application.

• Worked on new features like Survey Builder.

• Worked on communities and Lightning App Builder.

• Maintain and developed the Custom objects, Custom fields, Custom tabs, and Validation rules.

**Environment:** Saleforce.com platform, Visual Force, Data Loader, Workflow & Approvals, Reports, Custom Objects, Custom Tabs, Email Services, Security Controls, Sandbox.

TCS, Bangalore India 01/2014 – 6/2017

Software Engineer

**Sales force Developer. (2016 September -2017 June)**

**Project description:** Novartis is top most Healthcare Company in that Envision is pharma related project which deals with surgical and vision care. I have worked on all enhancements of the envision related projects.

**Responsibilities:**

* Gathered business process requirements and utilize Salesforce functionality to automate and achieve those objectives
* Worked on Workflows and validation Rules
* Worked on process builder
* Handled one complete requirement
* Created Custom Links and Buttons for various business needs.
* Worked on Unit Test Scripts and documentation part.
* Designed, and deployed the Custom objects, Custom tabs, validation rules, Workflow Rules, Auto-Response Rules, Page layouts, to suit to the needs of the application.
* Customized user Roles, Role hierarchies, Profiles and Sharing settings to ensure that the protected data is available only to the authorized users.
* Created and deployed several Custom Reports using salesforce.com platform.
* Provide Salesforce best practices and customizations regarding SDLC.

**Environment:** Saleforce.com platform, Visual Force (Pages, Component & Controllers), Data Loader, HTML, Java Script, Workflow & Approvals, Reports, Custom Objects, Custom Tabs, Email Services, Security Controls, Sandbox.

**Sales force Developer. (2015 October – 2016 July)**

**Project description:** Heald College, the private career college has 11 campuses in the western United States. With Sales force Enterprise Edition and applications from salesforce.com’s AppExchange marketplace, Heald College automated admissions report generation from initial inquiry to enrollment, resulting in significant time savings and higher enrollments.

**Responsibilities:**

* Gathered business process requirements and utilize Salesforce functionality to automate and achieve those objectives
* Provided support as a Salesforce.com administrator to 200+ users.
* Designed, and deployed the Custom objects, Custom tabs, validation rules, Workflow Rules, Auto-Response Rules, Page layouts, to suit to the needs of the application.
* Customized user Roles, Role hierarchies, Profiles and Sharing settings to ensure that the protected data is available only to the authorized users.
* Maintained data cleanliness and accuracy by adding custom validation rules, custom formulas
* Implemented Chatter, Chatter desktop, created public and private groups.
* Created and deployed several Custom Reports using salesforce.com platform.
* Provide Salesforce best practices and customizations with regard to SDLC.
* Configured workflows and approval processes to enhance business logic.
* Created new sandboxes and deployed Components and Data from one environment to another and managed sandbox refresh and release testing.
* Analyze Salesforce system usage and data storage patterns to improve efficiency.

**Environment:** Saleforce.com platform, Visual Force (Pages, Component & Controllers), Data Loader, HTML, Java Script, Workflow & Approvals, Reports, Custom Objects, Custom Tabs, Email Services, Security Controls, Sandbox.

**Project – 1:** PCL Convert Migration, Fallback (**2014 April to 2015 September**)

**Team Size: 100+**

Premium Credit is the No.1 Insurance Premium Finance Company in the UK and Ireland. PCL also provide the finance to pay annual fees such as accountancy fees and school fees. This is 35 years old application which is working with file system as database and old technologies. Currently we are migrating this application to latest set of technologies and again reverse migrating to their old environment RMS.

**Technologies**: Java 1.5, Jsp, Servlet, JavaScript, Struts-1.1, Hibernate, Tomcat Server & SVN.

**Responsibilities:**

* Requirement gathering.
* Developing Packages
* Analyzed the requirements and prepared high level technical documents.
* Involved in understanding and analyzing the business requirements and provided technical solutions for them.
* Extensively used MVC frameworks Struts to build presentation layer and DAO to interact with Sql.
* Involved in the implementation phase for developing the action classes and jsp’s. Implementing batch services using which runs each EOD.
* Working with other developers and finding integration issues and fixing them.
* Identifying root cause of the defects and fixing them on time.
* Collaborating with testing team for effective delivery of the project.

**PROJECTS UNDERTAKEN IN COLLEGE**

|  |  |  |  |
| --- | --- | --- | --- |
| **Project Name** | **Sponsored** | **Language Used** | **Duration** |
| Electricity bill Management system | RSRL | C | 2 Months |
| SMS based company searching system | RSRL | .Net | 2 Months |
| Steganography using Image, audio | Sahasra | Java | 4 Months |

**OTHER** **PERSONAL SKILLS**

* Achieved 2nd prize in mini project review session
* Active participation as a volunteer for the functions held in nova college
* Achieved 1st prize in paper presentation held in Chirala Engineering college
* Participated in paper presentation held in nova college
* Participated in Quiz held in Andhra Loyola college
* Participated as active member in welfare activities done to Blind people

**PERSONAL PROFILE**

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| **Full Name** | Meesala Santosh |
| **Email** | Meesala.santoshsfdc@gmail.com |
| **Contact number** | +91 9966766778 |
| **Location** | Hyderabad |
| **Date of Birth** | 25th Aug,1988 |
| **Marital Status** | Single |
| **Nationality** | Indian. |
| **Strengths** | Smart working, dedication, good Communication skills, ability to mingle in a group & hard work. |
| **Hobbies** | Net surfing, listening music |

**REFERENCES**

Available upon request